

Consumer perception and the role of science in the meat industry

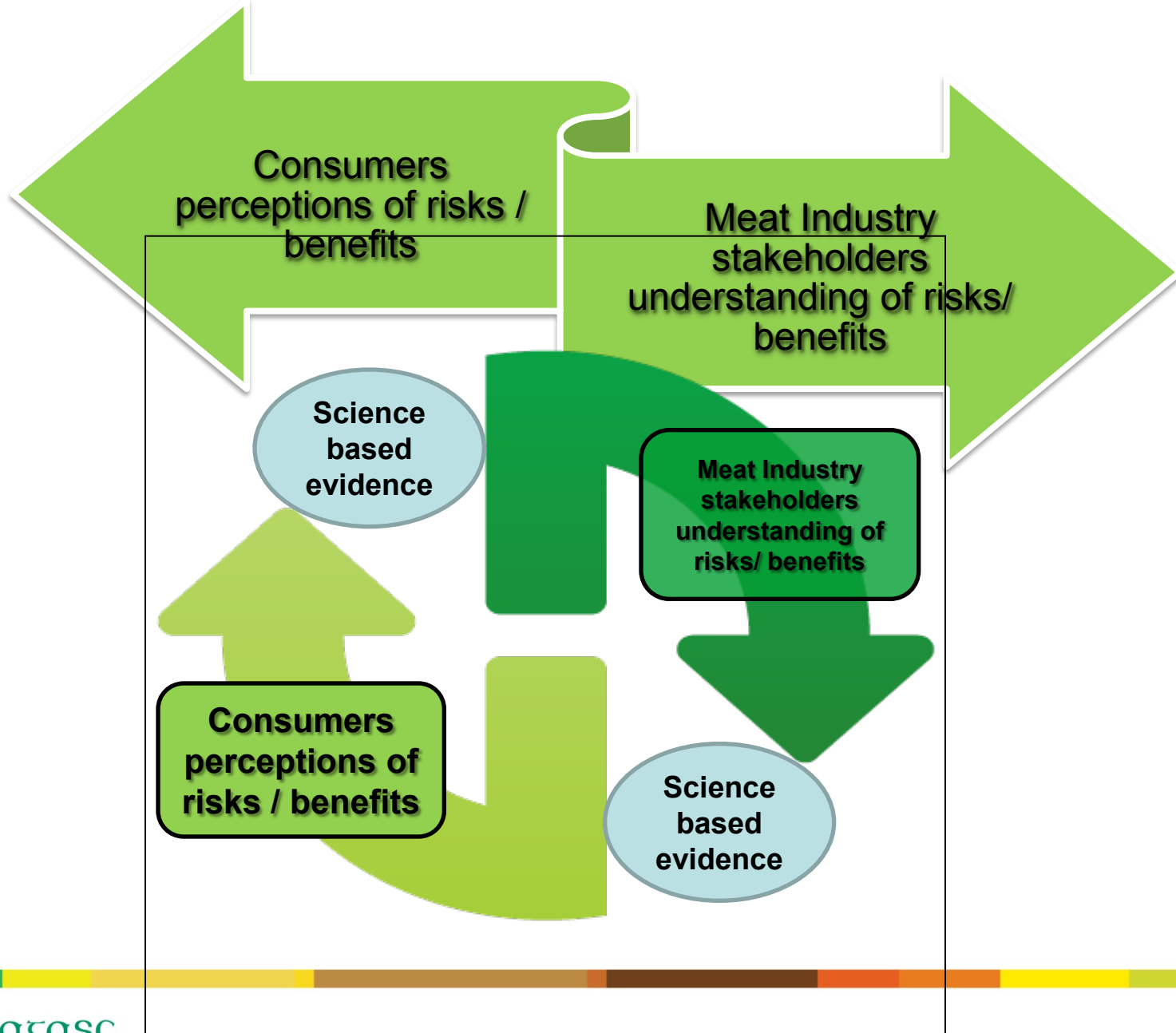
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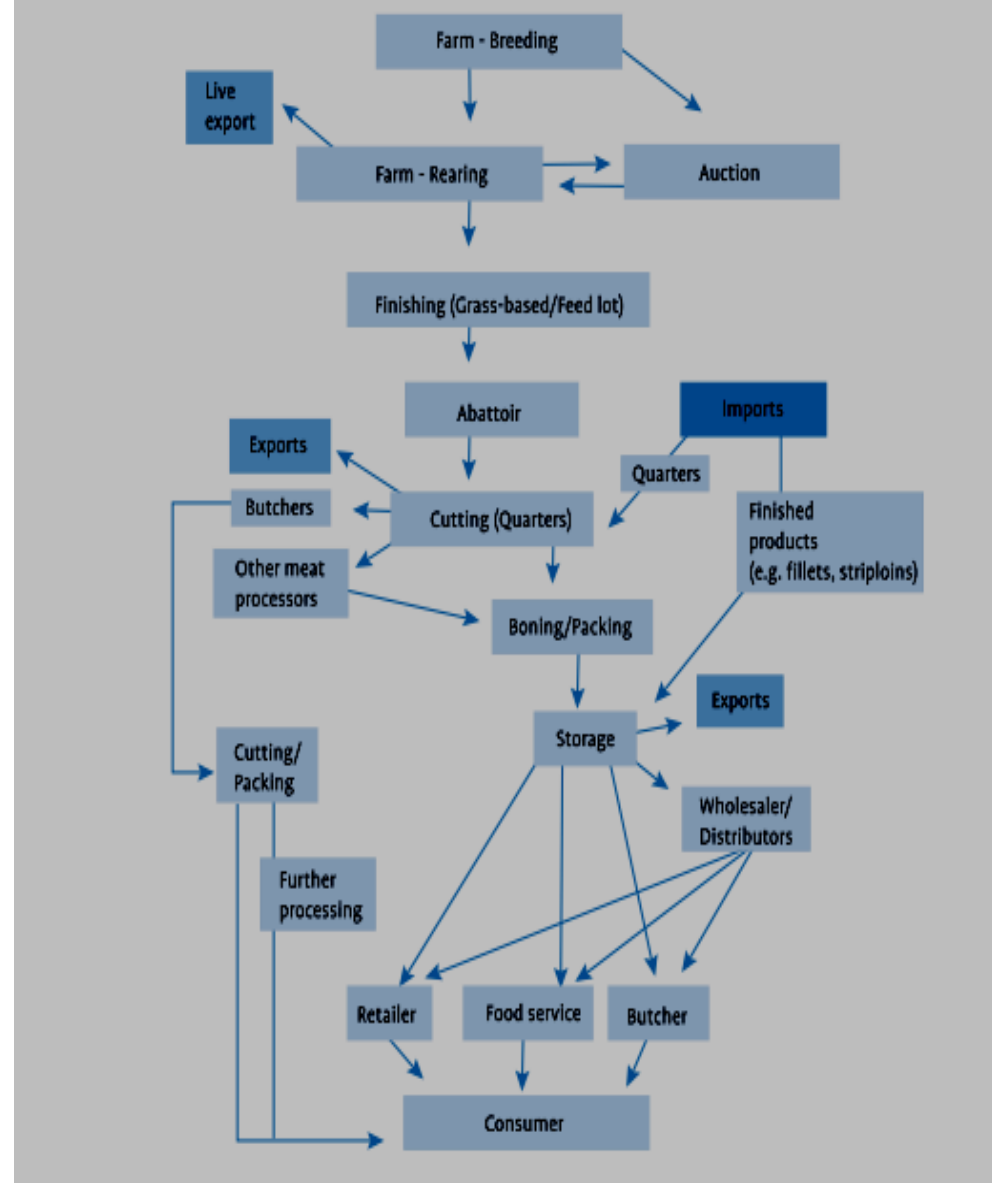
T, R, U, S, T, ?





The Problem

- **Industry structure**- complex supply line
- **Nature of the beast** – cheap options, market forces
- **Consumers** are particularly vulnerable to problems with supply, because the vast majority of the public now depend on third party producers, processors and retailers – little communication with meat industry and much confused (emotional) information.
- **Education** needs of industry
- What is claimed is often not and / or can not be verified – where are the **scientists**?



Beef Industry Stakeholders

- Land owners
- Farmers
- Processors
- Manufacturers
- Retailers
- Consumers
- Government
- NGOs
- Agencies
- Scientists



Food is one of the core elements that underpins these positive shifts in lifestyle

Budgeting



Rethinking food budgets has become a helpful way for consumers to save money more generally

Connection



Food provides a connection between family members and between family and friends

Purpose



Food has given some consumers a new sense of purpose

Health



Food offers consumers more control over their health

Meat Variability – still not acceptable

2.5 to 10kg shear force for sirloin

3.1-9.3kg for rump

Evidence is that 20% still unacceptable

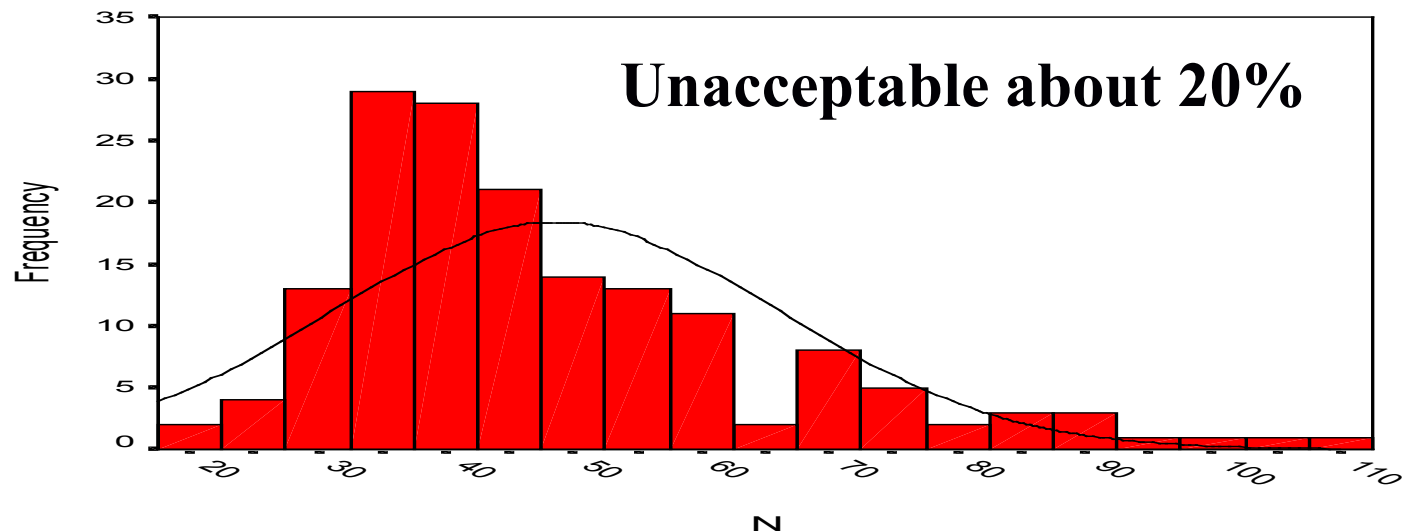


Table of quality cues

Point of sale

Meat colour

Packaged meat colour

Visible drip

Visible fat

Point of consumption

Tenderness

Flavour

Juiciness

Succulence

Background

Safety

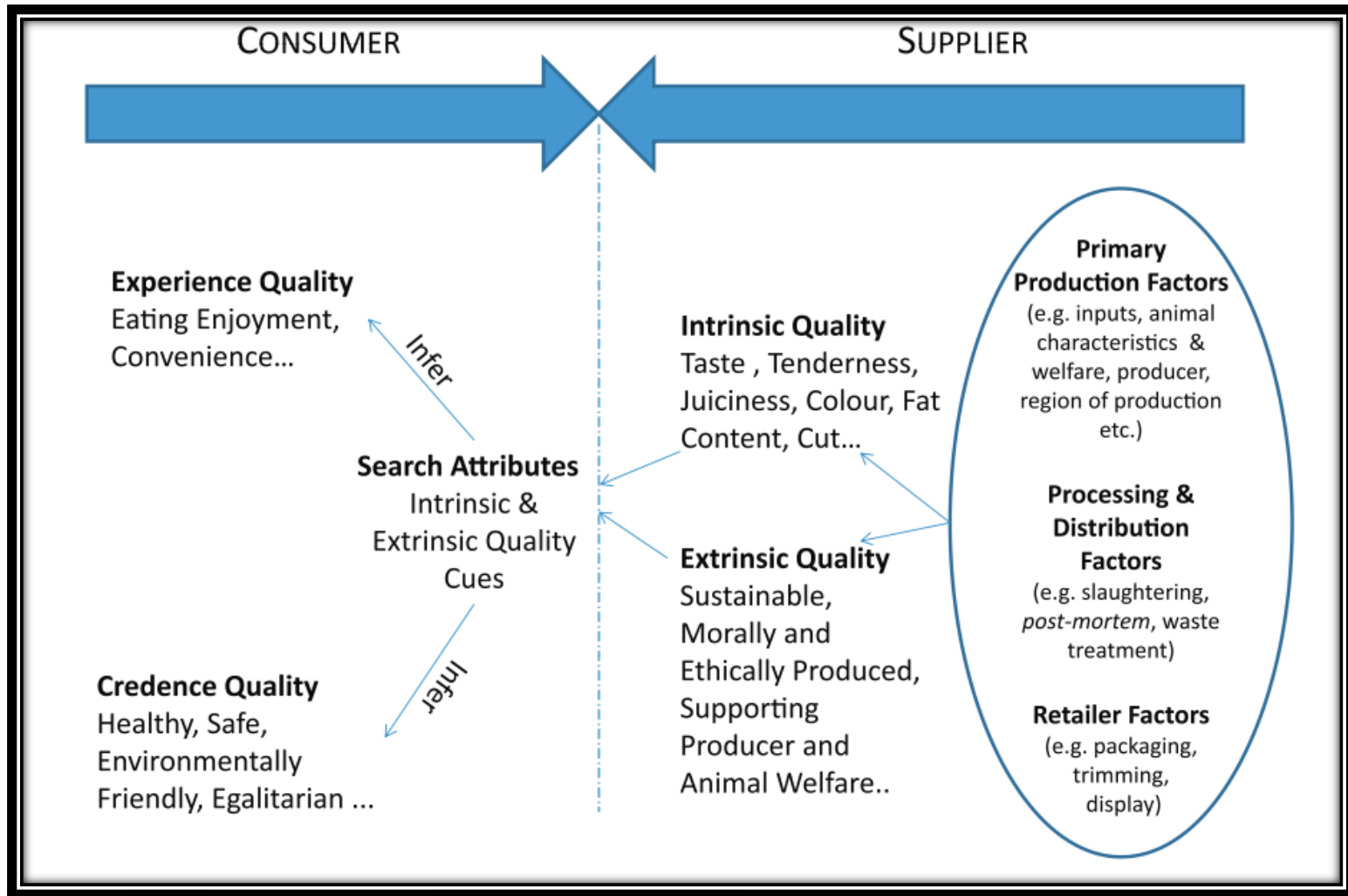
Nutrition

Sustainability

Ethics



Quality Perceptions



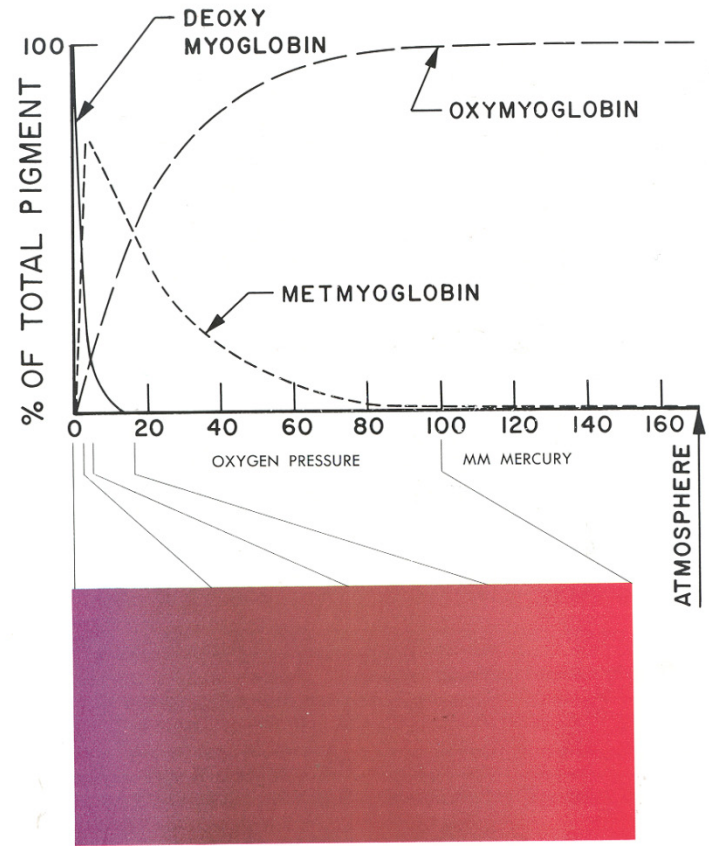
Purchase and consumption

- Point of purchase- expected quality judgement
- Point of consumption- experienced quality judgement
- Purchase based on both of above
- Consumers have difficulty in deciding
- Industry has difficulty in communicating appropriate data to allow confidence in choice
- Science has provided industry with answers to improving quality but not measuring it



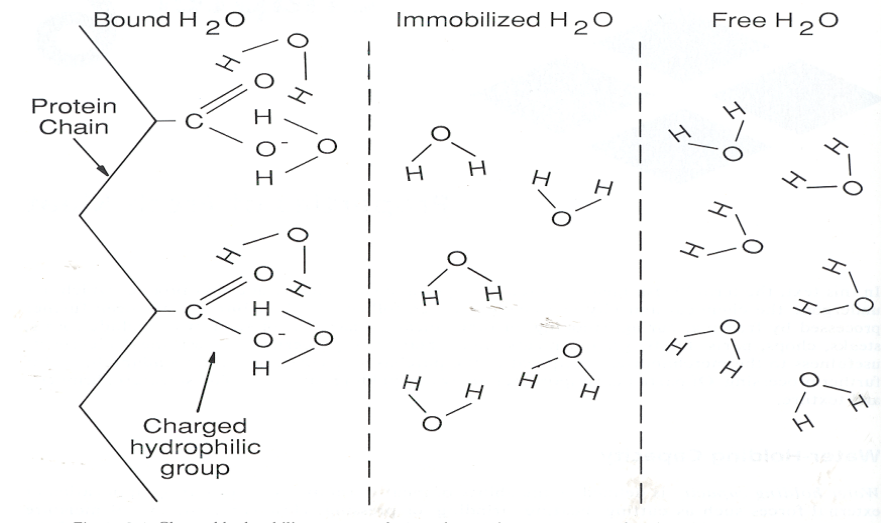
Meat Colour

- Major factor at point of sale but not generally linked to eating quality
- Consumers associate it with freshness
- Discoloured meat must be discounted, minced or discarded (up to 15% in US)
- Colour chemistry of fresh beef is well established
- Role of pH, temperature, fiber type, partial oxygen pressure animal age and others are widely reported



Visible Drip

- Factors include rigor temperature, membrane integrity, pH, cut surface area, packaging, temperature fluctuations.
- Materials include pattern bases, absorption pads and multi-absorbent at base beneath perforated floor



Visible Fat

- Intramuscular fat or marbling is market specific
- Associated with breed, age of animal, feed, growth rate
- Fat colour related to feed (white vs. yellow)
- Overall production specific
- Role in eating quality



Eating Quality

Point of consumption

Tenderness

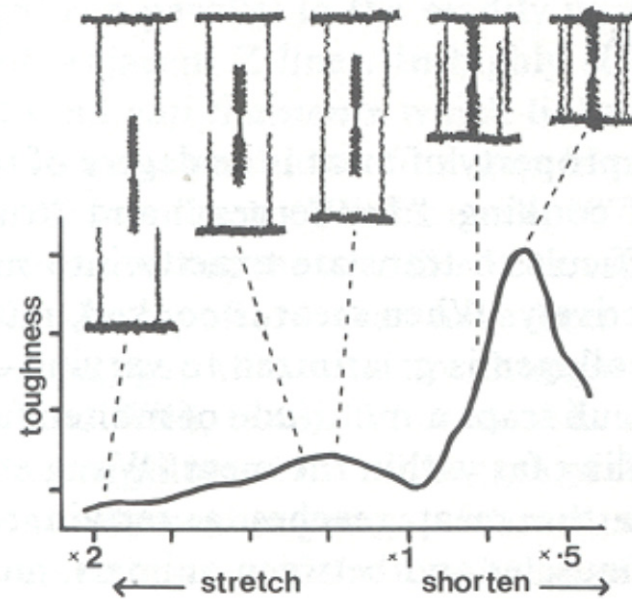
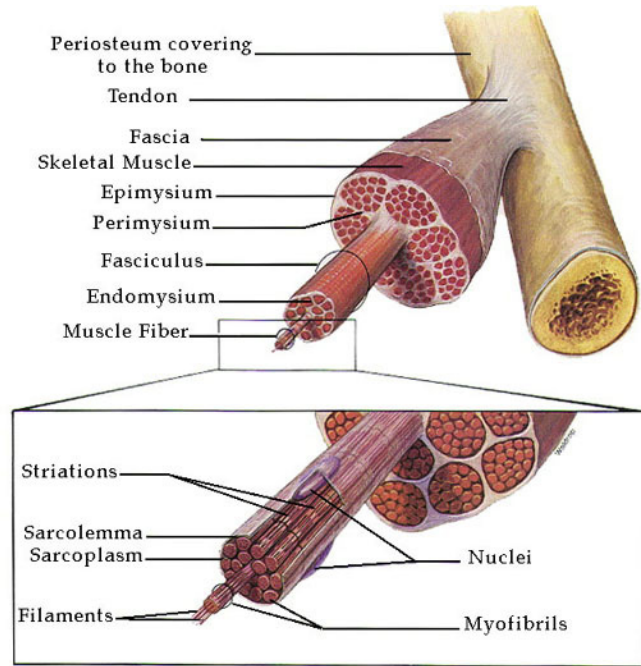
Flavour

Juiciness

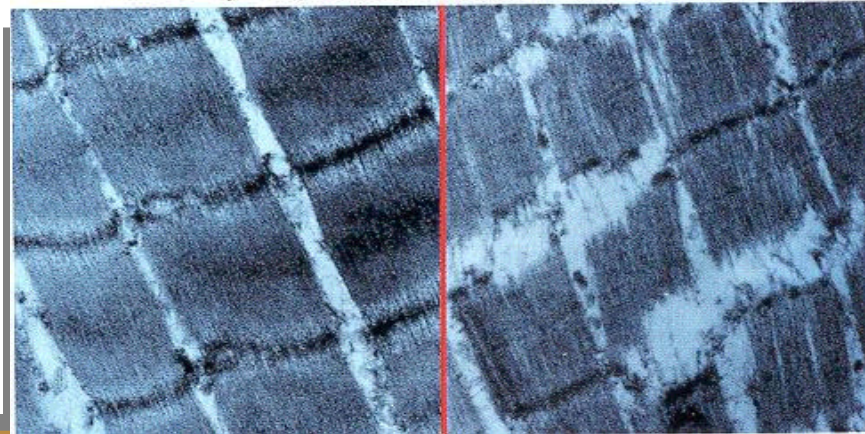
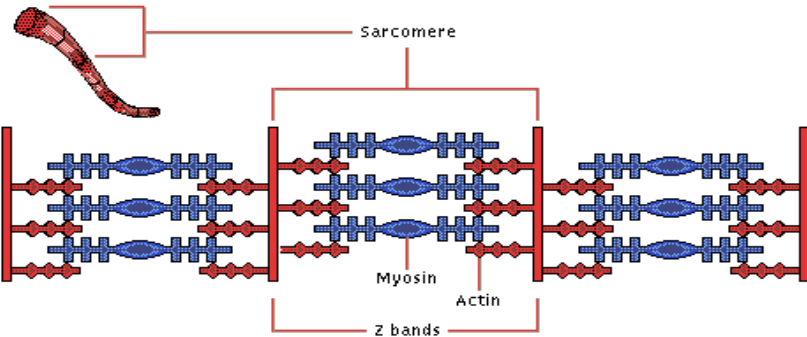
Succulence



Tenderness



Myofibril



On-line tenderness measurement- Holy Grail

- None
- Comp
- Syste
- Guar
- tender
- All fa
- consi



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Chilling

- Control of temperature fall and pH
- 10/10 rule
- Hygiene considerations
- Chiller and carcass specific
- Drip loss versus eating quality



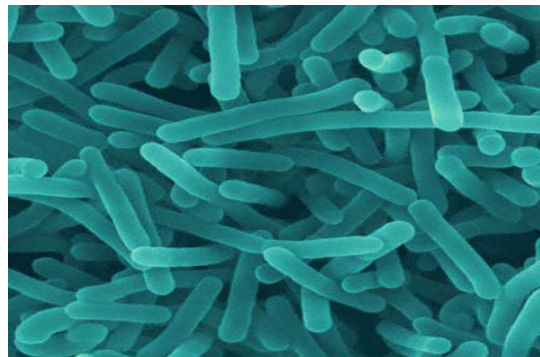
Hanging Methods

- Most effective method
- Up to 30% increase in sarcomere length
- Up to 20% increase in tenderness
- Chiller space, distortion, labour input



Background Cues

- Safety
- Nutrition
- Sustainability
- Ethics



Summary

- Consumer perceptions are complex and difficult to measure
- Industry must continually respond (eg MSA system)
- Expand PACCP to include safety, welfare, carbon miles, nutrition =QACCP
- Much scientific knowledge generated but not transferred to industry. Why? Where are the bottlenecks?



How do we increase the role of science in the meat industry? - Researcher

- Communicate in the appropriate format
- Don't compromise the science
- Identify real problems not hobby areas
- Network with companies and research centres at international level
- Increase entrepreneurial skills of researchers
- Engage with technology transfer experts
- Protect IP and ensure significant impact of research outputs



How do we increase the role of science in the meat industry? - Industry

- Develop a strategic partnership with the research world at senior management level
- Invest in higher scientific skills base and in research
- Networking of meat science research community on big issues
- Increase focus on innovation and added value
- Be a more proactive industry
- Articulate research needs and priorities
- Highly sensitive industry
- Less of a commodity driven culture



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SUSTAINABLE BEEF QUALITY FOR EUROPE

A Workshop for Industry & Scientists